

The Permanente Federation supports Permanente Medical Groups in delivering high-quality care.

Here are care delivery statistics and accolades for 2025.

Fast facts

Total physicians
25,505

Members served
12.5 million

States
8
(and Washington, D.C.)

Hospitals
40

Medical offices and other care facilities
610

Digital care



Virtual visits (phone and video)

23.4 million



Secure emails sent on kp.org

75.9 million



Lab tests reviewed online

118.6 million



Prescriptions filled online

86.9 million



Virtual physical therapy sessions

50,141

Population health



Flu shots administered

4.3 million



Social health screenings

3.7 million



Babies delivered

112,748



Members treated through at-home care

14,832

Awards and accolades



All Kaiser Permanente Medicare and commercial plans were higher rated (or tied for highest) in all areas we serve, according to the 2025 National Committee for Quality Assurance (NCQA) study.



38 Kaiser Permanente hospitals rated “high performing” in at least one specialty or common care procedure in U.S. News & World Report’s Best Hospitals 2025-2026 report.



38 Kaiser Permanente hospitals recognized for commitment to excellence in the treatment of stroke or heart disease by The American Heart Association and American Stroke Association’s Get With The Guidelines® program.



Kaiser Permanente ranked No. 1 in value among 3,500 brands reviewed by consumers in a 2025 Forbes Best Brands for Value survey.