

Fast facts

Total physicians

25,270

Members served

12.4 million

States

8

(and Washington, D.C.)

Hospitals

40

Medical offices and
other care facilities

611

Digital care



Virtual visits (phone and video)

22.9 million



Secure emails sent on kp.org

68.9 million



Lab tests reviewed online

116.3 million



Prescription filled online

80.6 million



Virtual physical therapy sessions

47,007

Population health



Flu shots administered

4.3 million



COVID-19 vaccine doses administered

2.6 million



Social health screenings

2.8 million



Babies delivered

115,526



Members treated through at-home care

8,793

Awards and accolades



All Kaiser Permanente Medicare and commercial plans were rated highest (or tied for the highest) in all areas we serve, according to the 2024 National Committee for Quality Assurance (NCQA) study.



37 Kaiser Permanente hospitals rated “high performing” for at least one specialty or common care procedure in U.S. News & World Report’s Best Hospitals 2024 study.



All Kaiser Permanente Medicare plans received an overall rating of 4.5 or 4 stars (out of 5) from the Centers for Medicare & Medicaid Services for 2025.



Kaiser Permanente’s California health plans received 5 out of 5 stars for overall quality by Covered California.