

The Permanente Federation supports care milestones and accolades for the practice of Permanente Medicine each year. Here are a few of our key numbers from 2023.

Fast facts

Total physicians
24,605

Members served
12.5 million

States **8**
(and Washington, D.C.)

Hospitals **40**

Medical offices and other care facilities
618

Digital care



Virtual visits (Phone and video)

22,485,259



Secure emails sent on kp.org

41,035,100



Lab tests reviewed online

104,154,846



Prescription filled online

73,498,351



Virtual physical therapy sessions

43,348

Population health



Flu shots administered

4,157,311



COVID-19 vaccine doses administered

2,251,081



Social health screenings

2,621,453



Babies delivered

117,691



Members treated through at-home care

4,028

Awards and accolades

8

markets earned the highest-rated, or tied for the highest-rated commercial health plans by NCQA Quality Compass.

39

hospitals rated “high performing” for at least one specialty or common care procedure in *U.S News & World Report's* “Best Hospitals” annual study

37

medical centers awarded American Heart Association/American Stroke Association honors for stroke care

28

hospitals named ‘Best Maternity Hospitals’ by *Newsweek*